# PROGRESS® OPENEDGE® MANAGEMENT

#### **OVERVIEW**

In order to achieve business continuity, it is critical that organizations ensure they have the right people, products and processes in place. According to Gartner, 80% of mission-critical application service downtime is directly caused by people or process failures. The remaining 20% is due to technical failure, environmental failure, or a disaster. To mitigate those risks, organizations need assurance that their business applications are constantly available and capable of quickly responding to any such failure.

# WHAT IT DOES

Progress\* OpenEdge\* Management is a systems management center providing visibility, analysis, and proactive monitoring of critical information assets. OpenEdge Management empowers you to become more efficient, decrease the cost of managing your OpenEdge environment, and ensure high availability and performance. It delivers fast ROI with tools designed to optimize performance of your system. OpenEdge Management is a key component of your Disaster Recovery/Business Continuity plan.

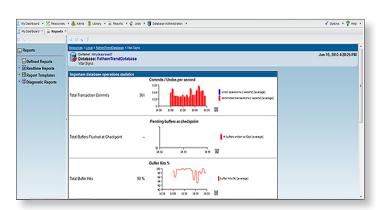
# **HIGHLIGHTS:**

- A browser-based,central point of control for OpenEdge platform
- Full lifecycle control of OpenEdge servers
- Configure rules, alerts and actions for proactive system management
- Powerful dashboard and reporting capabilities to monitor OpenEdge resources
- Support SNMP trap for proactive alerting and notifications

### **BENEFITS**

# AUTOMATING SYSTEM MANAGEMENT AND ADMINISTRATION FOR PROACTIVE BUSINESS CONTINUITY

Instead of manually monitoring individual components of your OpenEdge assets, OpenEdge Management allows you to automate at the task level by customizing templates and configuring alerts and notifications to monitor performance thresholds. There is also a reporting and job scheduling facility built into the software in which you can create best practice jobs and reports to maintain your OpenEdge environment.



Easily create reports for tracking activities



<sup>1</sup> Ronni J. Colville and George Spafford, Top Seven Considerations for Configuration Management for Virtual and Cloud Infrastructures, Gartner Research Note G00208328

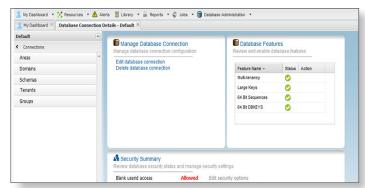
#### VISIBILITY ON POTENTIAL ISSUES BEFORE THEY BECOME CRITICAL

Business continuity requires proactive monitoring of key components of your OpenEdge infrastructure, including the underlying operating system. OpenEdge Management helps to ensure that performance bottlenecks

or component failures are identified before they become critical and affect overall system availability.

## POWERFUL DASHBOARD AND REPORTING FOR TREND ANALYSIS AND CAPACITY PLANNING

Ongoing trend analysis is the key to understanding future capacity-planning requirements. The powerful dashboard and report capabilities of OpenEdge Management provide the underlying data as input to the hardware and software procurement planning process. It stores historical data about the environment in a trend database that can be used to perform capacity planning against your own data.



Dashboard capabilities accessible via the OpenEdge Management browser

#### **EASY INSTALLATION**

OpenEdge Management can be easily configured and used through any compatible Web browser. You also receive the added benefit of a non-intrusive deployment meaning that no changes need to be made to the network applications being monitored.

#### **ABOUT PROGRESS OPENEDGE**

Progress\* OpenEdge\* is the leading platform for simplifying and streamlining the development, integration and management of global business applications for fast time-to-market. With the Progress OpenEdge product, you can develop dynamic solutions that incorporate business process and integration capabilities securely across multiple platforms and devices. Whether you deploy on-premise, on a mobile device, or in the Cloud, the Progress OpenEdge application offers a single integrated platform that is 40% more productive and provides a 30% cost savings versus the competition. Over 47,000 businesses in more than 175 countries run on the Progress OpenEdge platform. For more information, please visit www.progress.com/openedge.

### SYSTEM REQUIREMENTS

- Progress OpenEdge 10.2A or higher
  - > HP-UX (PA-RISC) 64 and 32bit
  - > HP-UX Itanium 2
  - > IBM AIX PowerPC 64 and 32bit
  - > Linux on POWERPC
  - > Linux x86 64 and 32bit
  - > Sun Solaris (SPARC) 64 and 32bit
  - > Windows

#### **PROGRESS SOFTWARE**

Progress Software Corporation (NASDAQ: PRGS) is a global software company that simplifies the development, deployment and management of business applications on-premise or in the cloud, on any platform or device, to any data source, with enhanced performance, minimal IT complexity and low total cost of ownership.

#### **WORLDWIDE HEADQUARTERS**

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Rev. 08/14 | 130605-004D

