

# DeliBarn Eliminates Paper and Scales Operations with Podio

CASE STUDY



## COMPANY

DeliBarn

## INDUSTRY

Manufacturing, Food  
& Architecture

## PRODUCT

Progress® Podio®

## COUNTRY

Belgium

## SUMMARY

European food manufacturer DeliBarn was struggling with disconnected tools, paper-based workflows and limited IT capacity. The company adopted the Progress® Podio® software to centralize operations, digitize factory processes and enable business users to build workflows without consulting IT.

Today, DeliBarn leverages Podio Workflow Automation to support hundreds of workspaces and more than 1.5 million items. As a result, the company can scale operations efficiently while maintaining flexibility across sites.

**“Progress Podio is the perfect tool to remove all the paper from the factory floor.”**

**ICT Manager,**  
Infrastructure & Operations,  
DeliBarn

## Challenge: Fragmented Systems and Paper-Based Processes Slowed Operations

DeliBarn had been relying on multiple disconnected tools to manage IT assets and service desk requests, including a configuration management database (CMDB) for infrastructure, a separate tool for managing tickets and Excel for planning. Users had to toggle between systems, leading to inefficiencies and frustration. The fragmented model was also difficult to scale.

At the same time, operational workflows on the factory floors were primarily paper-based. Quality checks, safety reporting and production tracking depended on manual processes, which slowed response times and introduced risk.

To make matters worse, limited IT resources made it difficult to support complex platforms like Microsoft Power Apps, which required substantial development time and ongoing maintenance.

To solve these inefficiencies, DeliBarn set out to find a flexible solution that could support multiple factories—each with its own processes—without enforcing rigid, centralized governance that might inhibit adoption and, ultimately, innovation.

## A Flexible, Centralized Platform for Work Management and Automation

DeliBarn implemented Progress Podio software to bring together service desk operations, asset management, project tracking and operational workflows into a unified solution.

The company began with simple use cases, including a CMDB and service desk built using Podio webforms. This approach enabled users to submit requests without requiring licenses, accelerating adoption across the organization. From there, they evolved the Podio platform into a core business solution—supporting ERP implementations, cross-functional collaboration and factory operations.

**“Speed is a key advantage for us. Developing something in Podio takes one or two days, while alternatives can take months.”**

**ICT Manager,**  
Infrastructure & Operations, DeliBarn

On the production floor, DeliBarn replaced paper-based processes with digital workflows powered by webforms and QR codes. Employees now use mobile devices to log safety issues, complete quality checks and track production activities. These inputs automatically trigger workflows and verify that follow-up actions are completed in a timely manner.

Thanks to the flexibility of Podio features, users can create and adapt workflows without needing help from IT. For example, teams can build applications for product development, investment approvals, complaint handling or safety management, quickly and independently.

Instead of enforcing strict governance, the Podio platform empowers teams to design solutions tailored to their needs while still operating within a shared environment. Based on trust and autonomy, this model enables rapid innovation without overburdening IT.

## Scaled Adoption with Minimal IT Overhead

Today, the Podio solution is deeply embedded in DeliBarn's operations. The platform supports approximately 600 workspaces, 3,000 apps and more than 1.5 million items, all managed with minimal ongoing IT effort.



**Streamline operations with the Podio work management platform.**

The company has eliminated paper-based workflows across its factories, boosting efficiency and compliance. Automated processes have replaced repetitive, manual tasks, while dashboards and structured workflows highlight visibility and accountability across teams.

Podio software has also enabled faster development cycles. Teams can easily build and deploy new workflows in hours or days to respond quickly to operational needs, without waiting on IT or external vendors for assistance.

DeliBarn also benefits from the platform's scale and flexibility, customizing workflows to fit each site's local requirements while leveraging cross-team collaboration and reuse.

## About DeliBarn

DeliBarn is a European food manufacturing company specializing in charcuterie, processed meats and ready-to-eat products. Operating across the Benelux region and broader EMEA market, the company partners with major retailers and foodservice providers to develop private-label offerings. With multiple production facilities and a workforce of over 1,000 employees, DeliBarn combines industrial-scale efficiency with strong expertise in product development, supply chain integration and food safety compliance.