Progress® MOVEit®

Healthcare Network Modernizes Secure Data Exchange with Key Partner Agencies Using MOVEit Cloud

CASE STUDY

INDUSTRY
Healthcare

PRODUCT
Progress® MOVEit® Cloud

COUNTRY
United States

SUMMARY
A public healthcare network modernized its secure data exchange by migrating from an on-premises SFTP server to Progress MOVEit Cloud. The managed, HIPAA-compliant solution eliminated server maintenance, reduced security risk and now supports the daily exchange of sensitive patient data with key provider agencies—without added operational burden.

> "I like MOVEit. It's easy to use, the pricing is fair and it just makes sense."
>
> **Data Warehouse / Database Administrator II,** Public Healthcare Network

Challenge

For more than a decade, the organization relied on an on-premises SFTP server to exchange sensitive healthcare data with partner agencies. While functional, maintaining the server introduced growing security risks and operational overhead. Engineers were responsible for operating system patching, vulnerability monitoring and ongoing hardening—tasks that diverted time from higher-value work.

Security was the primary concern. As a public healthcare organization handling protected health information (PHI), the network needed a solution that could meet strict cybersecurity and compliance requirements, including HIPAA. Any lapse could carry regulatory, operational and reputational consequences.

At the same time, data exchange was mission-critical. The organization needed to securely move large volumes of structured data such as diagnoses, procedure codes, dates of service and utilization data between internal systems and key external provider agencies. Email was not an option and manual workarounds were not sustainable at scale.

The team set out to retire its on-premises infrastructure and move to a managed, cloud-based file transfer solution that would reduce risk, simplify operations and provide long-term reliability.

Solution

The organization selected Progress® MOVEit® Cloud, transitioning from its long-standing WS_FTP deployment to a fully managed SaaS solution designed for secure, compliant file transfer.

Security-first, cloud-managed approach
MOVEit Cloud was chosen because it met all cybersecurity requirements, including HIPAA compliance. By shifting responsibility for infrastructure security, patching and updates to a managed cloud service, the organization significantly reduced its internal risk profile while maintaining full control over data exchange workflows.

> "Transitioning to MOVEit Cloud gave us peace of mind. We no longer manage servers and we trust the platform to handle sensitive data securely every day."
>
> **Data Warehouse / Database Administrator II,**
> Public Healthcare Network

Straightforward onboarding and migration

The transition from the on-premises SFTP server was smooth, with initial configuration support and training provided during setup. Once in place, the platform required minimal ongoing maintenance, allowing the team to decommission the legacy server without disruption to daily operations.

Reliable, automated data exchange

MOVEit Cloud is now used daily to exchange sensitive data with provider agencies. Each night, more than 30 different structured text files—totaling several gigabytes—are securely transferred and processed through existing ETL workflows built on Microsoft SQL Server Integration Services (SSIS). The solution also supports secure ad-hoc transfers for large, one-off files that email cannot handle.

Hands-off operations with full visibility

Since adoption, the platform has required virtually no technical support. Alerts and notifications are in place for outages or updates but day-to-day management is minimal. Detailed logs and audit capabilities are available when needed, providing confidence during compliance reviews.

Results

MOVEit Cloud has become a core component of the organization's secure data exchange strategy.

- **Improved security posture:** Eliminated exposure associated with managing an on-premises SFTP server
- **Operational efficiency:** Saved an estimated 6–10 engineering hours per month by removing patching, updates and server maintenance.
- **Reliable daily operations:** Supports the secure exchange of PHI with key provider agencies, handling large files and high volums with ease.
- **Compliance confidence:** No issues raised in HIPAA audits related to file transfer processes since adoption.
- **Longterm stability:** No support tickets required since early setup, reinforcing trust in the platform's reliability and ease of use.

The organization views MOVEit Cloud as a long-term solution and plans to continue using it as its secure file transfer backbone.

About

This organization is a public healthcare network that coordinates behavioral and community health services across hundreds of provider agencies. It supports tens of thousands of individuals annually and relies on secure, compliant data exchange to deliver care and maintain regulatory compliance.

Learn how Progress MOVEit Cloud simplifies secure, compliance-ready file transfer for healthcare organizations.

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