From Overhaul to Overachievement: Absa's MOVEit Partnership Scales Secure File Transfer to a Staggering 1.4 Million Per Day

CASE STUDY

COMPANY
Absa

INDUSTRY
Banking & Financial Service

PRODUCT
Progress® MOVEit® Transfer
Progress® MOVEit® Automation
Progress® MOVEit® Gateway

COUNTRY
South Africa

SUMMARY
Absa unified its file transfer systems across more than ten countries, replacing five legacy tools with a single Progress MOVEit environment. The shift to MOVEit Transfer, MOVEit Automation and MOVEit Gateway is to cut file transfer setup time by 75%, leading to improved compliance and enabled seamless scalability to more than 1.4 million transfers daily.

> "With MOVEit, we went from 60 people managing file transfers to just 9—it's that efficient."
>
> **Otto Nel,**
> Workload Scheduling & Automation, Absa

Challenge

Absa managed multiple legacy file transfer tools, including IBM Sterling and Broadcom XCOM, which created complexity, inefficiency and high maintenance costs. They needed a secure, scalable and compliance-ready solution to consolidate operations and reduce IT overhead.

Solution

Absa replaced its fragmented ecosystem with a unified MOVEit platform, deploying MOVEit Transfer, MOVEit Automation and MOVEit Gateway across all regions and business units, covering a wide range of business processes including payments, reports, backups and call recordings. The MOVEit products now handle over 1.4 million file transfers daily, up from just 30,000 under the legacy setup.

Efficiency Through Automation
MOVEit Automation reduced the time needed to set up or modify transfer tasks from eight hours to as little as one or two. While a team of 60 specialists was required to manage daily operations under the previous setup running on IBM Sterling, that is now done by a team of just nine, freeing resources for higher-value work.

Security and Compliance Readiness by Design
MOVEit software helps to more easily meet strict banking and regional regulatory standards through encryption, authentication keys, audit trails and layered firewalls. Regular penetration tests and audits have shown no security issues since implementation.

Scalable, User-Friendly Platform
The MOVEit portfolio provides visibility and ease of use—key reasons why "people actually want to use it." Absa's operations now span 11 African countries with 11,000+ automated workflows.

Future-Ready for the Cloud
Absa is migrating workloads to AWS, confident in the flexibility of MOVEit to integrate with cloud storage (e.g., S3 buckets), mainframes and third-party systems. Absa is also exploring Progress® Automate MFT, cloud-native file transfer automation, giving early feedback to support product innovation.

Results

With MOVEit software as its enterprise file transfer backbone, Absa realised major operational, financial and strategic gains.

- **Efficiency:** Automation reduced manual setup time by 75%, saving millions in operating costs.
- **Scalability:** Daily transfers grew from 30,000 to 1.4 million, with zero performance issues.
- **Cost savings:** The IT team managing file transfers dropped from 60 to 9, freeing resources for higher-value deliverables for customers.
- **Security and compliance:** All operations now meet stringent banking standards, with full audit visibility and zero recorded breaches.
- **User adoption and transparency:** Business units now have self-service visibility into file transfers, reducing IT support requests and improving satisfaction.
- **Future readiness:** MOVEit software integrates seamlessly with cloud and hybrid environments, providing continuity as Absa modernises its infrastructure.

> "MOVEit gave us one unified, secure and scalable solution across Africa. We've cut costs, improved performance and gained visibility that makes IT and business users more productive."
>
> **Otto Nel,**
> Workload Scheduling & Automation, Absa

About Absa

Absa is one of Africa's largest diversified financial services groups, serving retail, business and corporate clients across more than 10 countries. Headquartered in Johannesburg, Absa offers banking, investment and wealth management solutions to millions of customers across the continent.

→ **Discover how Progress MOVEit software can unify, secure and automate your enterprise file transfers.**

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