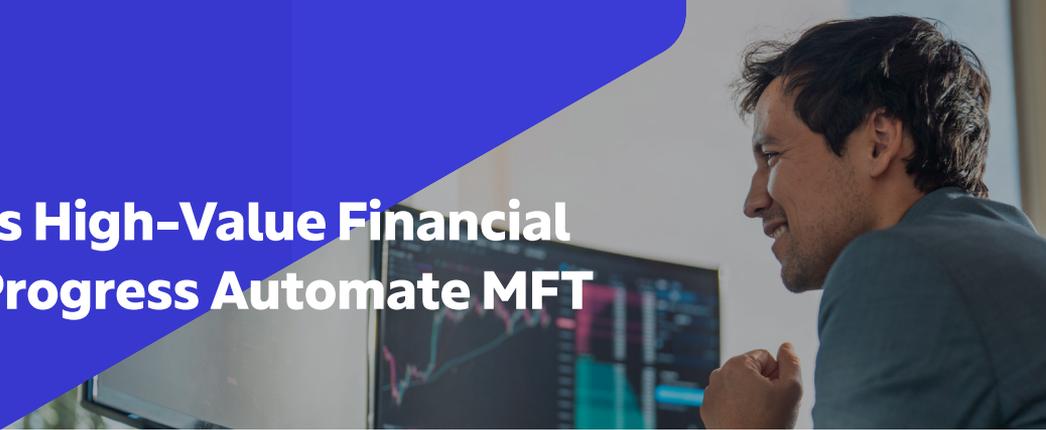


# PaperTrl Secures High-Value Financial Transfers with Progress Automate MFT

CASE STUDY



## COMPANY

PaperTrl

## INDUSTRY

Financial Technology

## PRODUCT

Progress® WS\_FTP® Professional  
Progress® Automate MFT

## COUNTRY

United States

## SUMMARY

PaperTrl, an accounts payable automation platform serving banks, strengthened its secure file transfer operations by adopting Progress Automate MFT. The cloud-based solution enables trusted, compliance-ready ACH file exchanges with banks, improves visibility and efficiency and now supports the secure movement of more than \$250 million in transactions per quarter.

**“Automate MFT is bulletproof. It’s not just about cost savings—it gives us the visibility banks expect.”**

**Steve Weber,**  
CEO, PaperTrl

## Challenge

PaperTrl has worked with Progress file transfer technology since 2022, originally relying on Progress® WS\_FTP® Professional to support its operations. As the company evolved into an accounts payable automation platform distributed primarily through banks, its requirements changed significantly.

Handling ACH instructions and other sensitive financial data demanded a solution that banks could trust—one that helped meet strict security and compliance standards while remaining flexible enough to support different file formats and workflows.

Security and compliance were non-negotiable. PaperTrl needed to support SOC 2 and GLBA requirements, remain out of PCI scope and provide clear audit trails to satisfy both customers and banking partners. At the same time, the team wanted to reduce reliance on DevOps and custom code while improving visibility for support teams as transaction volumes scaled. With WS\_FTP Pro, PaperTrl would have needed extensive custom scripting and manual character conversions to meet bank requirements, increasing operational risk and development overhead.

## Solution

To meet these demands, PaperTrl selected Progress® Automate MFT, Progress’s cloud-native managed file transfer automation solution.

### Built for trust, security and compliance

Automate MFT offered the “bulletproof” security model PaperTrl needed to confidently exchange files with banks. Robust access controls, detailed logs and secure cloud management help the company meet SOC 2 and GLBA requirements while demonstrating adherence to strict processes during audits.

### Cloud-based automation without custom code

Unlike WS\_FTP Pro, Automate MFT provides advanced file handling and transformation capabilities—such as character conversion—out of the box. This eliminated the need for custom scripts and reduced the operational burden on development and DevOps teams to onboard new banking partners.

### Fast onboarding and seamless integration

The contract and onboarding process was smooth and flexible, with PaperTrl gaining early access to the platform. Within an hour, data was moving through Automate MFT and full production use followed within a week. Integration with the existing IT ecosystem was straightforward, simplifying the environment rather than adding complexity.

### Improved visibility and operational control

Support teams now have direct visibility into file transfers, enabling faster troubleshooting and reducing escalation to engineering teams. Automate MFT has become a mission-critical component for moving instructions securely between customers and banks.

## Results

Automate MFT now plays a central role in PaperTrl's financial operations and growth strategy.

- **Mission-critical scale:** With more than 100 new bank connections expected over the next twenty-four months and \$250 million in transactions per quarter currently with volumes expected to grow significantly, Automate MFT is critical for efficient scale.
- **Operational efficiency:** Reduced dependence on development and DevOps teams for onboarding new banks and maintaining integrations.
- **Improved visibility:** Support teams can monitor and trace transactions directly, improving response times and reliability.

**“We were moving data within an hour and in production within a week. Automate MFT lets us scale securely without relying on custom code or heavy DevOps involvement.”**

**Steve Weber,**  
CEO, PaperTrl

- **Cost and productivity gains:** Eliminated the need to build and maintain custom security and transformation code.
- **Security and compliance confidence:** Strong auditability and access controls help satisfy bank, customer and regulatory expectations.

PaperTrl plans to fully transition from WS\_FTP Pro to Automate MFT by the end of 2026, starting with new bank connections and gradually migrating existing partners. The team anticipates scaling usage to thousands of automated tasks, deeper integration with its support portal, and expanded API-driven automation.

## About PaperTrl

PaperTrl is an accounts payable automation platform designed to serve banks and their commercial clients. Built to align with the security, regulatory, and compliance standards required of financial institutions, the platform enables secure account-to-account (A2A) payments while streamlining the invoice capture and payments process.



Discover how Automate MFT enables secure, scalable file transfer automation for financial services organizations.

## About Progress Software

Progress Software (Nasdaq: PRGS) empowers organizations to achieve transformational success in the face of disruptive change. Our software enables our customers to develop, deploy and manage responsible AI-powered applications and personalized digital experiences with agility and ease. Businesses of all sizes get a trusted provider in Progress, with the products, expertise and vision they need to turn AI disruption into a competitive advantage. Millions of developers and technologists at hundreds of thousands of organizations depend on Progress every day. Learn more at [www.progress.com](http://www.progress.com)

© 2026 Progress Software Corporation and/or its subsidiaries or affiliates.  
All rights reserved. Rev 2026/02 | RITM0352891

- /progresssw
- /progresssw
- /progresssw
- /progress-software
- progress\_sw\_