

Leading Payment Services Enterprise Leverages Progress Infrastructure Management AI Tools to Support Billions in Annual Transactions

AT A GLANCE

A leading North American payment services enterprise relied on key solutions from Progress' Infrastructure Management portfolio, including the Progress® WhatsUp® Gold solution for network monitoring and the Progress® Kemp® LoadMaster® solution for application availability. As cybersecurity talent shortages intensified across the industry, the organization recognized the need to strengthen its threat detection and response capabilities without expanding headcount. After deploying the AI-powered Progress® Flowmon® Anomaly Detection System (ADS), the security team improved the speed and accuracy of identifying and mitigating threats by six times.

COMPANY

Payment Services Enterprise

INDUSTRY

Financial Services

PRODUCT

Progress® Kemp® LoadMaster®,
Progress® WhatsUp® Gold,
Progress® Flowmon®

COUNTRY

United States

Challenge

A leading Payment Services Enterprise needed unified visibility across a sprawling network infrastructure—spanning over 1,000 devices across multiple data centers—while enhancing its ability to detect and respond to security anomalies at speed, without expanding headcount.

Solution



Add the Flowmon cybersecurity solution across the enterprise's numerous North American data centers in addition to existing WhatsUp Gold and LoadMaster deployments



Utilize the AI capabilities of Flowmon ADS to minimize threat detection and response times



Use the Flowmon Network Security Analysis capability to improve identification and mitigation of threats while maintaining always-on operations



Expanded the security team's capabilities to pinpoint root causes and enhance threat response efforts



Increased network resolution time by six times and response times down from hours to minutes



Created a scalable multi-product solution to manage and monitor their environment



Transform your network, applications and underlying infrastructure with **Progress Infrastructure Management software.**