

A Global Life Sciences IT Team's Journey from Distrust to Delight Case Study

AT A GLANCE



A Global Life Sciences Testing Provider faced two issues when seeking a network monitoring solution. The systems administrators aimed to upgrade from their open-source system and sought a simpler option that would efficiently support performance, security and scalability. After their previous vendor left them in the dark, BA Sciences partnered with Progress Professional Services to develop a solution using Progress® WhatsUp® Gold network monitoring. The company now maintains a stable, secure monitoring environment tailored to these goals. With the WhatsUp Gold solution, BA Sciences monitors numerous assets across its infrastructure, including 300+ servers, and analyzes them using an intuitive dashboard.

Challenge

After working with SolarWinds, the organization sought a more streamlined, affordable network monitoring solution.

Solution



Engage with the WhatsUp Gold Professional Services team to assist implementing a more straightforward network monitoring solution.



Configure WhatsUp Gold to monitor over 100 servers, lab instruments and cover resources, disk space, URL monitoring and Windows services.



Utilize the WhatsUp Gold dashboard to obtain a consolidated view of their network assets.

Results



Deployed a solution that aligned with their business goals, while still being affordable and easy-to-use.



Maintained a stable and secure monitoring environment that doesn't require additional attention.



Obtained a clear and robust view of their systems and infrastructure via the WhatsUp Gold dashboard.

COMPANY

Global Life Sciences Testing Provider

PRODUCT

Progress® WhatsUp® Gold

INDUSTRY

Biotech

COUNTRY

United States

“The SolarWinds deployment was a nightmare. We just wanted some basic monitoring, but almost every monitor was broken or they just weren't working. Worst of all, we weren't receiving any notifications and it became a constant fight.”

Senior Systems Administrator,
Global Life Sciences Testing Provider



Streamline your network monitoring efforts across your organization through one intuitive dashboard with the Progress WhatsUp Gold solution.