

OpenEdge Pro2 Managed Service

OVERVIEW



The process of replicating data within your organization is a critical enterprise function. Once implemented, OpenEdge Pro2's functionality becomes an integral part of your reporting and data replication requirements. In many cases, OpenEdge Pro2 is a "black box." In other words, once Pro2 is implemented, it is often forgotten and does not require a lot of maintenance or attention until something unplanned occurs within your infrastructure. Do you have visibility into these potential problems? Do you have resources that can identify and repair OpenEdge Pro2 data issues?

Your data replication needs to be scalable, low maintenance and done with a high level of confidence. The experts at Progress offer a Managed OpenEdge Pro2 Service that provides reliable database replication management 24 hours a day, 7 days a week, to validate that target data is accurate, performant and highly available.



Unchain your IT staff for more critical tasks and leverage our experts to manage your OpenEdge Pro2 database replication efforts with Progress's OpenEdge Managed Pro2 Service.

OpenEdge Pro2 Managed Service includes:

- 24x7 OpenEdge Pro2 database and replication service monitoring and alerting
- 24x7 critical alert notification with guaranteed response time
- Trending reports with a dashboard to review historical database and replication statistics
- Replication queue data retention for fast recovery from disasters
- Insight into bottlenecks and fine-tuning adjustments needed on replication threads



Contact Us Today!

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<https://www.progress.com/services/contact>

About Progress

Progress (NASDAQ: PRGS) provides the leading products to develop, deploy and manage high-impact business applications. Our comprehensive product stack is designed to make technology teams more productive and enable organizations to accelerate the creation and delivery of strategic business applications, automate the process by which apps are configured, deployed and scaled, and make critical data and content more accessible and secure—leading to competitive differentiation and business success. Learn about Progress at www.progress.com or +1-800-477-6473.

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