



OpenEdge Kendo UI Builder and OpenEdge BPM End of Life

Frequently Asked Questions

March 22, 2021

Effective on March 22, 2021 Progress is announcing End of Life (EOL) of OpenEdge Kendo UI Builder (KUIB) and OpenEdge Business Process Management (BPM). After much deliberation, it was decided it is more beneficial to our customers and partners to focus our investment in other areas of the OpenEdge product family. It is important to us that you receive the service and support needed to be successful. To help guide you through the transition and better understand the impact to your business, we are sharing the below FAQ.

If you find that you have additional questions or concerns, please contact your [Account Manager](#).

Why have we received this EOL notification for OpenEdge Kendo UI Builder and Progress OpenEdge BPM?

Our records indicate that you are a customer of one or both of these products. If our records are incorrect, please contact your Account Manager.

Why has Progress decided to End of Life Progress OpenEdge Kendo UI Builder and Progress OpenEdge BPM?

At Progress, we continuously assess our product offerings to ensure we are delivering market value to our customers. Upon review of these two products, we found that they either were limited in their adoption by customers and partners and generated a minimal portion of the overall Progress revenue and/or were no longer aligned with the product strategy. We determined it is more beneficial for all of us to invest our time and resources in other OpenEdge product areas in modernizing the platform.

Are we able to leverage Trade in Value (TIV) for these products towards other OpenEdge products?

There is no alternative Progress OpenEdge product that we can offer as a trade-in for either OpenEdge KUIB or OpenEdge BPM.

What is the migration path for these products?

There is no one-for-one alternative Progress OpenEdge product that we can offer as a migration path for either OpenEdge KUIB or OpenEdge BPM. Existing customers can continue using the product(s) indefinitely on an “as is” basis. “As is” means that they will no longer receive future product enhancement or technical support once their maintenance period ends.

We can provide alternate considerations for web front-end development. To learn more, please read [Application Evolution: Web UI for Modern OpenEdge Applications](#).

There may potentially be suitable third-party alternatives for customers of OpenEdge BPM. Please contact your [Account Manager](#) to learn more.

Going forward, what can we suggest to existing customers for developing a web UI on top of OpenEdge for the on premises use cases?

1. We recommend that you use one of the [Kendo UI control sets](#) which work well with a Progress Data Object Service. KUIB was a productivity tool on top of Kendo UI. KUIB license entitlement to Kendo UI controls will remain in effect. This includes the ultimate collection of JavaScript UI components with libraries for jQuery, Angular, React, and Vue. Customers can quickly build eye-catching and high-performance responsive web applications—regardless of their JavaScript framework choice. If you wish to receive support beyond the end of your current maintenance agreement, you can do so by purchasing additional maintenance based on the list price of the corresponding Kendo UI license.
2. The Progress Services team has extensive experience in OpenEdge UI modernization. To gain a better understanding of how they may be able to help you, please review the [Constellation Financing](#) case study and the [Application Evolution Approach ebook](#). To speak with an expert about your business strategy and technology environment needs, please [contact us](#).
3. Customers with perpetual licenses can continue using the products indefinitely on an “as is” basis. “As is” means that these products will no longer receive future product enhancement or technical support once your maintenance contract period ends. Already-developed code can be maintained in the current version or the generated code can be maintained by hand.

Going forward, what can we suggest to existing customers developing with OpenEdge BPM?

Progress has a relationship with a third-party vendor, Aurea, that offers a product built on the same code base as OpenEdge BPM and may offer a migration path for you. If you are interested in learning more, an exploratory call can be arranged with Aurea. Please contact your [Account Manager](#) to learn more.

What if we have a POA/SPLA agreement with Progress?

If you are a partner with a POA/SPLA agreement with Progress that has not already discussed the deprecation of these products with Progress and have questions or concerns, please contact your [Account Manager](#).

How should we process renewals for existing customers?

Once the term of an active maintenance contract expires, customers will no longer be able to renew the maintenance and support agreement for these two products.

How will product enhancements be delivered moving forward?

Progress products that have entered End of Life status will no longer be updated.

How will we receive Technical Support?

Once your maintenance and support agreement expires, technical support will not be available. You can continue to use the product on an “as is” basis without receiving support or product enhancements. Knowledge Base articles and documentation will remain accessible as resources.

Who do I reach out to for assistance or with additional questions?

We recommend that you contact your [Account Manager](#) with any questions and concerns.

We have prepared this FAQ to hopefully address all your questions. If you have additional questions, please [contact your Progress account manager](#) or refer to the [Progress OpenEdge Lifecycle Guide](#).