Progress® OpenEdge®

Hokubee Prevents Disruptions to Vital Warehouse Operations & Boosts Efficiency with Progress OpenEdge and Professional Services

AT A GLANCE

Hokubee is a leading premium beef exporter in Australia and the Asia Pacific & Japan (APJ) region. Hokubee collaborated with Progress Professional Services to modernize its custom product scanning program, as it was operating on an older version of OpenEdge and outdated hand-held scanners. Through Progress Professional Services' guidance, Houkubee system administrators are now conducting more efficient day-to-day warehouse operations, like scanning and tracking inventory, and have removed single points of failure or entry in their legacy applications and devices.

COMPANY
Hokubee

PRODUCT
Progress® OpenEdge®, Progress Professional Services

INDUSTRY
Food & Agriculture

COUNTRY
Australia

Challenge

Hokubee's customized product scanning and tracking application was no longer receiving support from their initial partner. Since it's ingrained into its infrastructure, if this application went down, then the production and daily operations would, as they put it, "grind to a halt."

> "The OpenEdge 12.8 upgrade was basically seamless. That speaks to the strength of Progress and the team behind it."

Belinda Perkins,
Administrative Manager, Hokubee

Solution

Modernized Hokubee's customized scanning system by leveraging assistance from Progress Professional Services.

Upgraded from OpenEdge 10.2A to 12.8 to maintain future support with patch updates and scalability.

Supported the new system by implementing new scanners, server updates and networking enhancements.

Results

Mitigated the risks of potential production issues on legacy hardware with reliable infrastructure.

Maintained greater traceability of Hokubee's beef products from source to export while meeting market requirements.

Increased operational capacity by one-third with the use of new scanners and system updates.

→ **Leverage Progress Professional Services and modernize your business applications and infrastructure.**

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