

# FDM4's OpenEdge Modernization Powers Seamless ERP Go-Live for a Large Enterprise with AI-Ready Innovation

AT A GLANCE



FDM4, a long-time Progress OpenEdge partner serving the apparel industry and promotional products industry, needed to modernize its application stack to support a major ERP go-live for a large enterprise customer with roughly 500 users. By upgrading to a modern OpenEdge environment with Progress Application Server (PAS) for OpenEdge and Pro2 SQL replication, and working closely with Progress' Professional Services team, FDM4 improved performance, enabled more efficient, stateless architectures and successfully executed the go-live without downtime.

## Challenge

FDM4 faced a high-stakes challenge: Onboard a large enterprise customer (500 users) to its Progress-powered cloud ERP while modernizing from OpenEdge 11.7 to achieve optimal performance with zero downtime, stability, stateless apps, modern UI/workflows and AI capabilities.

COMPANY  
FDM4

INDUSTRY  
Technology and Software

PRODUCT  
Progress® OpenEdge®  
Progress® Kendo UI®

COUNTRY  
United States,  
Canada

**“Everybody internally and externally was happy with the upgrade. The programmers really liked the modernized solution a lot better. The customer had a successful implementation and the systems were fast. I wasn't getting calls from CEOs at night.”**

Mike Cutsey  
President, FDM4

## Solution



Partner with Progress on Pro2 SQL for cross-platform database synchronization and PAS for OpenEdge for efficient stateless apps.



Adopt Kendo UI front-end, Bitbucket version control and local Linux/Ubuntu development environments.



Leverage Progress' Professional Services team for 24/7 go-live support, proactively resolving issues for high-volume operations.

## Results



FDM4's large enterprise ERP customer launched successfully with fast performance and no unplanned outages, maintaining business continuity.



Internal/external stakeholders reported high satisfaction scores and programmers preferred the modernized solution with a new UI/toolchain and AI-ready capabilities.



Reinforced 30+ years of Progress collaboration, delivering reliable 24/7 support without jumping through hoops during critical moments.



Find out how to modernize your OpenEdge application.  
Talk to us today.