

# Upgrading or Migrating to a Current Version

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## DATA SHEET

The Progress product lifecycle policy is meant to help you stay current with the latest technology, better manage your product implementation strategy and effectively run your applications and services built with our products through timely upgrades and migrations.

Organizations worldwide rely on the Progress® MarkLogic® platform to power business-critical applications and services of national and public importance.

## How We Deliver

MarkLogic product releases are intended to support the various program requirements of your business.

The MarkLogic foundational platform product, Progress MarkLogic Server, offers three release types—Long-term Supported, Innovation and Technical Preview releases. Depending on its type, each release type spans different lifecycle phases that offer appropriate support: Active, Sunset and Retired.

During the fully supported Active and Sunset phases, additional platform updates can supply bug fixes and security patches. Customers on retired phase product releases covered by active maintenance and support services will receive commercially reasonable support to resolve issues.

Progress also ships individual MarkLogic Server-integrated tools—the MarkLogic Data Hub, connectors and client APIs—that complement new functionality of the Server. MarkLogic Tools deliver Innovation releases exclusively.

## Release Types

**Long-Term Supported (LTS) releases** prioritize stability and reliability, offering extended support periods and minimal change to your specific implementation.

An LTS release adheres to the lifecycle policy of **four active years, followed by two sunset** years before moving to retirement. Active and Sunset periods are fully supported and covered by active maintenance and support services, with no new features introduced. This helps minimize interruptions and resource demands on your end.

**Long-Term Supported releases are available for MarkLogic Server only.**

**Innovation releases** foster agility and innovation, offering new functionality, features and tools to support your modernization and business enablement efforts.

Innovation releases have a shorter life cycle. When the next release becomes generally available, the current Innovation release retires, forgoing the Sunset phase. New functionality introduced in Innovation releases will appear in future LTS releases along with bug fixes. While fostering innovation, these types of releases require a degree of readiness to manage potential risks.

**Innovation releases are available for MarkLogic Server and MarkLogic Tools (MarkLogic Data Hub, client APIs and connectors).**

**Technical Preview releases** give you early access to new MarkLogic product features and capabilities, allowing you to test and contribute to their development.

Technical Preview releases are short-term releases of new product features and tools that are still in development. Technical Previews are typically not generally available or fully supported, therefore not recommended for production use in commercial environments. They allow you to test the latest product capabilities and work with the product team on the product roadmap.

**Technical Preview releases can be available for MarkLogic Server and Tools**

| Long-Term Supported Release   | Innovation Release   | Technical Preview Release                      |
|-------------------------------|--|--|
| Production environment        | Production environment when planning to move to the latest LTS release | Development only                               |
| Focus on long-term stability  | Faster access to new features and enhancements                         | Early access to new features under development |
| Fully supported               | Fully supported  | Supported under CVP* and not GA                |
| Long-established applications | Agility to upgrade more frequently                                     | Influence the product direction                |

Figure 1. Difference between release types

\*For Technical Preview releases, see the Progress End User License Agreement (Section 3.5.5) and the [Progress Customer Validation Program Agreement](#).

# Lifecycle Phases

## MarkLogic Platform: MarkLogic Server Releases

MarkLogic Server releases can have two or three phases, depending on their type. Long-term supported releases have an Active, Sunset and Retired lifecycle phase, while Innovation releases have only Active and Retired lifecycle phases.

When a new Active release becomes Generally Available (GA), the previous version enters either the Sunset (for LTS) or Retired (for Innovation) lifecycle phase (see details below).

### Platform LTS Release

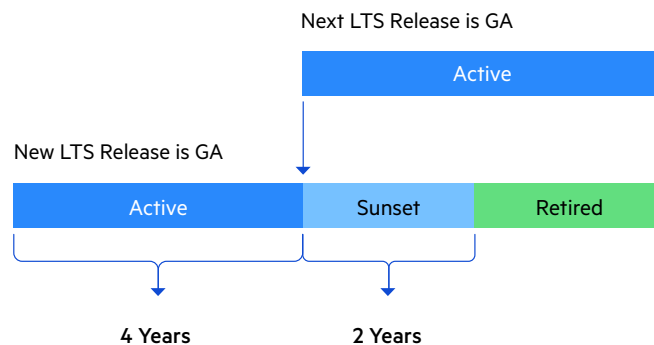


Figure 2. MarkLogic Server LTS Release Phases

### Platform Innovation Release

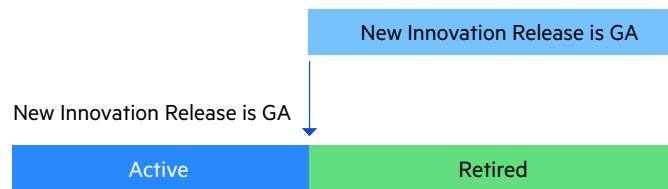


Figure 3. MarkLogic Innovation Release Phases

When a release enters a Retired phase, it is recommended that you upgrade to the most recent release version.

## MarkLogic Tools: MarkLogic Data Hub and Integration Tools Releases

The MarkLogic Tools frequently deliver new product releases with innovative features and enhancements to help you meet fast-changing requirements. Backward compatibility is

always at the forefront of Progress release planning, so prior tools can be replaced with little to no disruption.

Since each MarkLogic Tools Innovation release builds on its predecessor, prior versions are automatically retired with every new release.

## Planning for Your Upgrade or Migration

Carefully planning your upgrade or migration to the latest product version provides you with access to new features and platform enhancements, provides support for the latest technologies and helps you better secure your environment, preventing interruptions to your business services. Each new version of the MarkLogic software is meticulously tested against the latest publicly known security vulnerabilities.

| Version               | Release Date | Release Type      | Phase   | Support                 |
|-----------------------|--------------|-------------------|---------|-------------------------|
| MarkLogic Server 9    | May 2017     | -                 | Retired | Limited                 |
| MarkLogic Server 10   | June 2019    | -                 | Sunset  | Supported (March, 2026) |
| MarkLogic Server 11   | Dec 2022     | -                 | Retired | Limited                 |
| MarkLogic Server 11.3 | June 2024    | Long-Term Support | Active  | Supported (2030)        |
| MarkLogic Server 12.0 | July 2025    | Innovation        | Active  | Supported               |

Contact your Account Manager to plan a migration or upgrade to the latest version of your MarkLogic software.



Plan your upgrade with our support services

### About Progress Software

[Progress Software](#) (Nasdaq: PRGS) empowers organizations to achieve transformational success in the face of disruptive change. Our software enables our customers to develop, deploy and manage responsible AI-powered applications and digital experiences with agility and ease. Customers get a trusted provider in Progress, with the products, expertise and vision they need to succeed. Over 4 million developers and technologists at hundreds of thousands of enterprises depend on Progress. Learn more at [www.progress.com](http://www.progress.com)

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