Progress® Agentic RAG

Accelerate Enterprise AI Strategy with the Progress Agentic RAG Solution

DATA SHEET

Generative AI holds enormous promise, faster decisions, lower costs and greater productivity, yet most organizations are still struggling to turn pilots into real ROI.

The Progress® Agentic Retrieval-Augmented Generation (RAG) solution bridges this gap.

This enterprise-grade SaaS solution transforms scattered documents, videos and files into trusted, verifiable answers your teams can act on. With the latest RAG technology, the Progress Agentic RAG solution enables you to ask mission-critical questions and receive answers embedded with your business context. Organizations leverage this solution to accelerate time to value for AI initiatives, reduce the risk of wasted investments and meet strategic AI goals with confidence.

How Our Agentic RAG Technology Delivers Value

Accelerates ROI without Complexity
Deploys AI-powered knowledge search, assistants and workflows in days instead of months with a turnkey, no/low-code platform. Your teams get immediate access to value, reducing the time and cost associated with custom AI development.

Unlocks Insight from Enterprise Data
Centralizes and activates knowledge buried in documents, videos, emails and systems. The Agentic RAG solution turns unstructured data into a governed, searchable asset that supports decision-making and improves operational agility.

Adapts and Scales with Business Needs
Handles evolving models, workflows and budgets with a modular, Large Language Model-agnostic (LLM) RAG-as-a-Service, allowing you to customize retrieval strategies and orchestration without code to minimize future risk and eliminate vendor lock-in.

Builds Trust in AI-powered Decisions
Includes full source traceability and built-in quality metrics (REMi) for every AI-generated answer, facilitating transparency and compliance. This moves AI from a potential liability into a strategic business asset for risk-sensitive industries.

PRODUCT SUMMARY

Key Use Cases
- Enterprise Knowledge Management
- AI-Powered Search
- Regulatory & Compliance Intelligence
- Self-Service Portals for Customers & Employees
- Domain-Specific, Context-Aware AI Assistants

Why Leaders Choose the Progress Agentic RAG Solution
- Deploy in days with no/low-code set-up
- Choose the LLM that best fits your business needs
- Trusted answers with source-level citations
- Built-in RAG metrics (REMi) for transparency
- Proven Progress data heritage and enterprise support

Get Started
- See it in action

Key Use Cases

Enterprise Knowledge Management

Consolidates policies, documents, manuals, instructional videos and wikis into a single knowledge base. Eliminates the time wasted hunting for answers while democratizing access to institutional knowledge.

Suggested prompt: *"What's our company's Q3 pricing policy in EMEA?"*

AI-Powered Search

Searches across all enterprise data (documents, tickets, chat logs, media, etc) in natural language backed by links to the sources. Gives immediate access to trusted, verifiable answers.

Suggested prompt: *"Summarize the top three risk factors in last quarter's audit report"*

Self-Service Portals for Customers & Employees

Embeds trusted AI answers into support, sales, HR or other portals for real-time responses. Cuts the support resolution time and improves customer service/employee engagement.

Suggested prompt: *"Find the correct troubleshooting steps for error code 107B in version 5.2"*

Domain-Specific, Context-Aware AI Assistants

Deploys assistants to provide traceable, business-specific answers hidden deep within your data. Improves the accuracy of AI answers and builds trust in leveraging new AI-driven insights across your organization.

Suggested prompt: *"Generate a client-ready summary for this upcoming RFP"*

Regulatory & Compliance Intelligence

Retrieves policies, procedures and audit documents, linking every answer to its source. Drastically reduces compliance audit preparation time and mitigates regulatory risk.

Suggested prompt: *"Show me the source document for the latest SOC 2-control updates"*

Create New AI Experiences Powered by Enterprise Data

APIs empower developers to embed trusted data directly into their apps and digital experiences. Reduces the build complexity for new AI features and enables rapid innovation across business units.

Suggested prompt: *Embed a "verified insights" search in a CRM*

Why Business Leaders Choose the Progress Agentic RAG Solution

Maximized AI ROI

Built-in controls allow you to leverage your preferred LLM provider and optimize your AI spending.

Enterprise-Ready AI Governance

Built for enterprise compliance with quality metrics and audit logs included.

Confidence in Every Answer

Built-in verification and traceability turn AI from a risk into a reliable asset.

Speed to Impact

AI-driven search and assistants can be launched in days with a low/no-code setup.

→ **See it in Action**

About Progress Software

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Progress®