

JH Group Secures Operational Reliability with Progress® Kemp® LoadMaster® Deployment

AT A GLANCE



Challenge

JH Group was seeking a dependable load balancing solution to solve numerous issues, including routing sessions to other United Access Gateways (UAG) and mitigating connectivity issues end users were experiencing.

“We needed a purpose-built load balancing platform for Horizon that was stable, predictable and easy to manage. LoadMaster solved the session distribution and stability issues we were fighting with.”

Duke Knight,
ICT Manager, JH Group



INDUSTRY

Hospitality

PRODUCT

Progress® Kemp® LoadMaster®

COUNTRY

Australia

SUMMARY

JH Group is a diversified Australian business operating across hospitality, manufacturing, retail and corporate services. The organization's initial load balancing solution wasn't optimized for application load balancing and its employees were frequently disconnected from the organization's self-hosted private cloud. Upon evaluating Progress® Kemp® Virtual LoadMaster® Load Balancer, JH Group began reestablishing more stable connections to the private cloud and eventually achieved consistent end user connectivity and mitigated any issues related to session drops.

Solution



Deploy Progress® Kemp® Virtual LoadMaster® Load Balancer to validate performance prior to a financial commitment.



Help JH Group's ICT team regain stable access by utilizing the LoadMaster solution's virtual appliance.



Support current hardware and HA configurations with a clear upgrade path.

Results



Achieved consistent and predictable session distribution across UAGs and eliminated session drops and login failures.



Maintained reliable user connectivity for the whole organization by re-establishing high availability and redundancy.



Equipped with a more rapid recovery response in case of potential system outages.



Simplify your infrastructure and deliver seamless digital experiences with the Progress Kemp LoadMaster solution.