

BA Sciences Journey from Distrust to Delight

AT A GLANCE



BA Sciences faced two issues when seeking a network monitoring solution. The systems administrators aimed to upgrade from their open-source system and sought a simpler option that would efficiently support performance, security and scalability. After their previous vendor left them in the dark, BA Sciences partnered with Progress Professional Services to develop a solution using Progress® WhatsUp® Gold network monitoring. The company now maintains a stable, secure monitoring environment tailored to these goals. With the WhatsUp Gold solution, BA Sciences monitors numerous assets across its infrastructure, including 300+ servers, and analyzes them using an intuitive dashboard.

COMPANY
BA Sciences

INDUSTRY
BioTech

PRODUCT
Progress® WhatsUp® Gold

COUNTRY
United States

The SolarWinds deployment was a nightmare. We just wanted some basic monitoring, but almost every monitor was broken or they just weren't working. Worst of all, we weren't receiving any notifications and it became a constant fight."

Tom Marshall
Senior Systems Administrator, BA Sciences

Challenge

After working with SolarWinds, BA Sciences sought a more streamlined, affordable network monitoring solution.

Solution



Engage with the WhatsUp Gold Professional Services team to assist implementing a more straightforward network monitoring solution



Configure WhatsUp Gold to monitor over 100 servers, lab instruments and cover resources, disk space, URL monitoring and Windows services



Utilize the WhatsUp Gold dashboard to obtain a consolidated view of BA Sciences' network assets

Results



Deployed a solution that aligned with BA Sciences' business goals, while still being affordable and easy-to-use



Maintained a stable and secure monitoring environment that doesn't require additional attention



Obtained a clear and robust view of their systems and infrastructure via the WhatsUp Gold dashboard



Streamline your network monitoring efforts across your organization through one intuitive dashboard with the Progress WhatsUp Gold solution.