

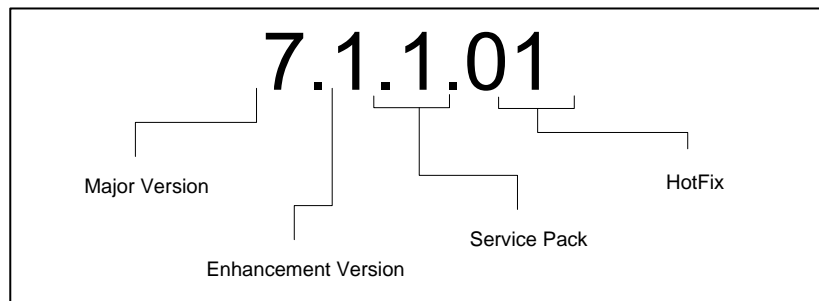
The Progress Product Versioning, Release Types, and Lifecycle Policy

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1. Product Versioning Scheme

The versioning scheme of Progress products reflects the extent of changes between product releases. By understanding the versioning scheme, you can understand the level of effort required to migrate or upgrade to new releases and make your development plans accordingly.

Example of versioning scheme for Progress products:



2. Product Release Types

The following section outlines Progress Product release definitions

Major Release

A Major Release contains significant new product features and functionality, and is reflected by a change in the first digit of the version number. It may contain new products and orderable items. It will be delivered as a complete install and may require modifications to your applications or systems.

Enhancement Release

An Enhancement Release contains important new product features and enhancements and is reflected by a change in the second digit of the version number. It is delivered as a complete install and may require modifications to your applications or systems.

Service Pack

A Service Pack provides product updates and bug fixes to you in a safe, low impact format. Service Pack's do not require a complete install or migration effort.

Hot Fix

Hot Fixes are a delivery mechanism for fixes for critical product issues or defects. Hot Fixes are available to you as part of maintenance support and do not contain incompatibilities or enhancements.

3. Product Life Cycle

The Progress Product Life Cycle is the management framework to govern product offerings as they move through their succession of stages or phases from first commercial availability through retirement.

The information about the different life cycle phases is intended to help you develop your product plans with the knowledge and understanding of our product life cycle.

Product Life Cycle Phases

The Progress products are classified in various phases of the Product Life Cycle. Among other details, the definition of each Product Life Cycle Phase includes information about , the availability of features and enhancements, service packs and hot fixes, inventory, and ports or certifications to new operating environments. The three life cycle phases are explained below.

Active Phase

Active Phase products are fully supported and receive new features and enhancements. Progress recommends that customers begin all new projects with Active Phase products, and migrate or upgrade their existing applications or environments to Active Phase products as soon as possible. If problems are found using an Active Phase product, Progress will work with customers towards an appropriate resolution if their licenses are covered under maintenance. Active Phase products will be evaluated for ports and certifications on new operating environments.

Mature

Mature Phase products are fully supported but do not receive new features. If problems are found using products in Mature Phase, Progress will work with customers towards an appropriate resolution where possible if their licenses are covered under maintenance. Mature Phase products will be evaluated for certifications on new operating environments.

Retired Phase

Products placed in the Retired Phase are not available for sale except for the purchase of additional user counts for existing licenses. Retired Phase products will not be evaluated for certifications on new operating environments. Although Service Packs and Hot Fixes are not available for Retired products Progress will provide commercially reasonable efforts to resolve customer issues and answer customer questions on Retired Phase products covered under maintenance. However, the knowledge and skills required to resolve issues on Retired Phase products is NOT guaranteed. Progress strongly recommends that customers migrate or upgrade to fully-supported Progress products as soon as possible in order to maintain the highest level of support for their applications and systems.

Summary of Attributes available for each Life Cycle Phase

ATTRIBUTES	LIFE CYCLE PHASES		
	Active	Mature	Retired
New Features / Enhancements (targeted to the most current release)	•	-	-
Service Packs	•	•	-
Hot Fixes	•	•	-
New ports	•	-	-
New certifications	•	•	-
Sales to new DEU (Inventory)	•	-	-
Sales to APs for new EU (Inventory)	•	• (a)	-
License increases	•	•	•
Default shipping version	•	-	-

(a) Applicable only to products with indirect sales channel

APs = Application Partners (ISVs)
 DEU = Direct End Users
 EU = End Users

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