

Version Migration Service

Achieve maximum efficiency for your systems with a Progress Software Professional Services (PSPS) Version Migration Service. PSPS is uniquely trained and qualified to implement solutions designed to enhance your business and maximize your investment in Progress® technology. No one knows Progress better than Progress Software Professional Services.

BENEFITS

- Fully realize the benefits of your application on a new Progress version
- Increase the functions available for your application
- Achieve performance improvements with minimum interruption to your operations
- Prolong the life of your current system

OFFERING INCLUDES

- On-site evaluation of your database and environment
- A comprehensive PSPS project plan for migration
- Restructuring and database tuning
- Installation of your new Progress software version
- A written summary report detailing all work performed and further recommendations

In today's highly competitive environment, you need to gain any advantage you can to overcome your competition and manage your business to success.

That advantage can come from superior products, expert industry knowledge, dedicated customer service, or efficient business operations. Making sure your operations are running to full efficiency starts with flawlessly running systems.

Progress Software Professional Services has developed the Version Migration Service to provide our partners and end users with the ability to quickly and reliably implement a Progress version upgrade with minimal interruption to your operations. PSPS consultants are seasoned service professionals with years of experience in upgrading Progress versions around the globe.

The Progress Software Version Migration Service

Our migration service allows you to continue focusing on your day-to-day responsibilities while our highly skilled consultants apply their global expertise to complete version migrations to your business. Our staff will:

- Align the migration with your strategy and operational needs
- Use consistent methodologies and practices for dependable and repeatable migration solutions
- Expedite your software version migration based on real-world expertise

- Perform discovery and reporting of the application environment for an efficient migration

Project Scope

The version migration work begins on-site with a comprehensive assessment of the migration details. That includes an examination of the environment to determine the scope and approach to the migration, as well as the time, resources, and cost required. This is followed by the project work for the version upgrade, including restructuring and tuning, application recompilation, and a test of your application. Finally, a report of the work performed with any other recommendations is prepared to complete the migration version upgrade. The amount of time required to perform a version migration is dependent on the complexity of your systems.

Deliverables

- A version migration project plan that details deliverables, timetables for action, and allocation of resources
- Installation of your new Progress Software version
- A version migration report of completed work, including recommendations for on-going support, future enhancements, and training alternatives

Options Available for this Service

- Migration assistance to a new platform
- Project management of the entire internal and external team

Services for Future Consideration

- Web enablement services that assess, plan, develop, and deploy Web-enabled applications
- Plans for integrating Progress messaging software SonicMQ® and/or XML messaging into the migration solution
- Internationalization of your application (customizing your application for local languages and practices)

Progress Software Professional Services

Progress Software Professional Services offers strategic solutions to help you make the most of your technology investment and prepare you for the

future. Whether you are looking to take your business to the web, gain operational efficiencies through better reporting and decision support, or enhance your technology environment to make it run faster and smoother, Progress Software Professional Services can help you get there. We offer a comprehensive collection of consulting, mentoring, and training programs tailored to address the issues you're facing right now, including:

Business Enhancement – Take your business to a new level by enhancing your existing Progress-based applications with valuable business solutions

eBusiness Migration &

Optimization – Master advanced strategies and tactics for moving your applications to the web

System Enhancement – Examine, tune, supplement, and manage your systems for maximum performance

Globalization Empowerment – Open your doors and start doing business with anyone in the world with speed and confidence

User Training & Education

– Improve productivity by ensuring that everyone on your team is up-to-date on the latest Progress technology

If you're interested in maximizing performance, optimizing productivity and running efficiently, contact your local Progress Software sales executive today. Or, visit the Progress Software Professional Services web page at <http://www.progress.com/consulting/index.htm> for more information on these and other service offerings.

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