



**intraware**  
THE WAY DIGITAL GOODS MOVE

## Progress Download Center: [www.progress.com/esd](http://www.progress.com/esd)

A secure and personalized Web site for downloading software updates at your convenience:

[www.progress.com/esd](http://www.progress.com/esd)

### HIGHLIGHTS

- 24x7 convenience
- Quick and easy access to the latest product updates
- Savings on shipping costs and time
- Personalized and secure Web site

### FEATURES AT A GLANCE

- Maintains records and archives of previous downloads
- Includes self-service administration tools
- Complies with the Bureau of Industry and Security requirements

If you had used ESD, you'd already be up and running...

The Progress® Download Center is a secure and personalized Web site that provides you with quick and easy access to software products and updates from Progress Software Corporation.

The site is personalized to your organization – it displays only the software updates and documentation for the products you have licensed.

### 24x7 Convenience

To ensure that your information systems operate at maximum efficiency, it is important to keep current with the latest Progress Software Corporation releases. The Progress Download Center offers the level of immediate access that your development team needs.

In addition, the Download Center proactively notifies you by email whenever updates to your licensed products are available.

### Flexibility and Ease of Use

You will continue to place orders for software with our highly-trained Customer Service representatives. When placing orders, you will have the option of receiving software through conventional shipping or electronically through the Progress Download Center.

When you log onto the Progress Download Center, you will see which software updates are available for you to download based on the licenses you have purchased. Both new and archived updates are available to you and members of your organization.

Setting up an account is easy and you can assign as many administrators for the account as makes sense for your organization. The Download Center is integrated into the rest of PSC's Web resources, so you only have to register once to have access to all the information you need, whether it's on PSDN or in the Progress Resource Center for Partners.

### Designed with Customers in Mind

The Progress Download Center was designed to increase your effectiveness:

- Available 24x7, enabling you to download during your system's off-peak times

**PROGRESS**  
SOFTWARE

- Web-based so that you can initiate downloads from remote locations, such as your home office
- Personalized for your organization
- Archives all previous releases, allowing you to download as often as necessary for as long as necessary
- Provides a record of which downloads you have completed, along with the user's name, to eliminate duplicate downloads
- Includes product release notes and documentation for each of your downloaded products
- Allows your users to add download notes for collaboration with other users in your organization
- Eliminates the need and fee for physical media kits.

### Providing Better Service

The Progress Download Center offers you the options you need to help your business run more efficiently and effectively. For businesses that rely on conventional shipments of media and documentation, we will continue to deliver rapid fulfillment of your orders. However, sometimes even two or three days is longer than many development projects can wait.

To ensure immediate access to Service Packs, deployment components, maintenance releases, and new versions of all PSC products, you can now choose to have your software electronically distributed when you need it and to those members of your team that need it. Your developers will no longer have to hunt through collections of CDs to find the one they need. The convenience of the Download Center allows any approved user from your organization access to the software they need.

[www.progress.com/esd](http://www.progress.com/esd)

The Progress Download Center is hosted by Intraware, Inc. **To set up your Download Center account, please contact your local Progress Customer Service Representative.**

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**S O F T W A R E**

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