

PROGRESS[®] SAVVION[®] FOR GOVERNMENT

PROGRESS[®] SAVVION[®] BUSINESS PROCESS MANAGEMENT SUITE

Today, government agencies are faced with many operational challenges ranging from improving operational visibility and streamlining processes to maximizing the value of existing IT assets. At the same time, they must operate more transparently, reduce costs and cycles times, improve supply chain, and even reduce their carbon footprint. These operational demands are very similar to those faced by corporations but at an even greater scale and, in some cases, greater complexity.

The Progress[®] Savvion[®] Business Process Management (BPM) suite is ideally suited for addressing these types of problems. Having solved problems similar to those government agencies face for the largest commercial organizations in the world, Progress Savvion BPM brings the complete functionality and, more important, the scale government agencies will require for the intra- and inter-agency process integration to be successful.

HIGHLIGHTS

Progress[®] Savvion[®] solutions enable business and IT to collaboratively deploy process improvement initiatives in as few as 30 days and deliver a return on investment as high as 300 percent.

PROGRESS SAVVION BPM DELIVERS REAL-TIME RESULTS

Progress Savvion BPM is the fastest way for your agency to turn ideas into real-world solutions, giving you the tools to rapidly create and optimize process-driven solutions and flexible interfaces to manage daily work efficiently.

Our unique approach not only addresses the entire lifecycle of a process—from idea generation and modeling all the way through deployment and optimization. It also breaks down the barriers between people with different skill sets, providing the tools that get everyone in the agency committed to improving process and creating organizational agility.

Progress Savvion BPM delivers solutions that enable you to:

- > Meet plan timelines and goals
- > Reduce errors
- > Eliminate rework due to incomplete data
- > Avoid work items slipping through the cracks
- > Increase productivity from the same labor pool
- > Reduce data errors caused by manual transposition
- > Ensure better coordination and collaboration among all the players in the process
- > Achieve greater process management visibility

Just as important, Progress Savvion BPM delivers this solution while using IT standards and giving you the reliability you need to achieve all of these goals at the lowest TCO.

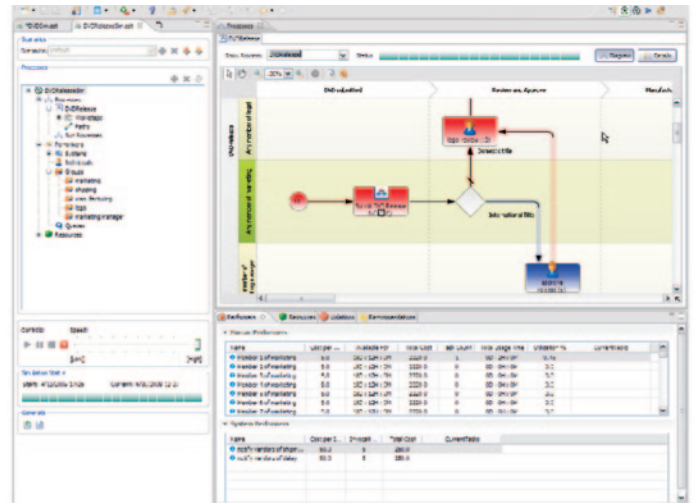
PROCESS MODELING AND ANALYSIS

The Progress® Savvion® Process Modeler is the most intuitive way for people to describe their process improvement ideas. The Process Modeler is a powerful, easy-to-use process design tool made for business users. It provides a unique tabular process definition and analysis system and a standard graphical Business Process Model and Notation (BPMN) and simulation

system that enables nontechnical users to describe and improve their processes. The Progress® Savvion® Process Asset Manager extends the core capabilities of the Process Modeler by enabling people to collaborate across the organization on process modeling projects and facilitates the reuse of process components for quick process descriptions.

QUICKLY TURN PROCESSES INTO BUSINESS APPLICATIONS

Transforming your process description into executable applications quickly is a key factor in rapid time-to-deployment. In today's dynamic environment, you cannot wait six months to develop and deploy solutions. The Progress® Savvion® BPM Studio provides a powerful development environment designed with the needs of technology-savvy people in mind. Working on the common Progress Savvion data model, BPM Studio users can access and reuse models shared through the Process Asset Manager. Rich wizards enable creating sophisticated solutions without the need for coding.



BE IN CONTROL

The Progress Savvion role-based configurable dashboards and Task Manager provide an out-of-the-box task management portal that gives end-users direct visibility into their specific processes. It offers a rich form interface (with Section 508 compliance) to complete the tasks, collaborate with the team, and view audit trails for compliance purposes.



OPTIMIZE YOUR PROCESSES

Business users need the ability to analyze their processes, specify and monitor the metrics that are important to them, and identify problem areas. The Progress Savvion portal gives people visibility into what is most important to them, automatically highlighting problem areas while notifying the users. It also suggests the probable causes and recommends corrective actions.

DOING MORE WITH LESS

Progress is focused on providing you with solutions that enable you to achieve the highest return on investment—as high as 300 percent within one year. We also understand that keeping your costs down is important to you. Progress Savvion products, architecture, and performance are designed to keep your total cost of ownership (including infrastructure investments and ongoing change management) low.

WHY PROGRESS SAVVION?

As the BPM trailblazer, Progress Savvion moves enterprises beyond ordinary BPM with proven business-critical software, solutions, and services that make organizations more competitive and cost-efficient.

Progress Savvion is an all-in-one, streamlined BPM solution for continuous business process improvement enabling business users and IT to collaboratively deploy process improvement initiatives in as few as 30 days while delivering a return on investment as high as 300 percent. We provide business users and business analysts with easy-to-use, yet very powerful continuous improvement tools. Line-of-business managers can now responsively manage their operations, receiving continuous feedback on performance and recommended corrective actions to optimize their operations.

Progress Savvion BPM also provides the unique capability of establishing a foundation for process optimization with an integrated path to operational responsiveness through the Progress® Responsive Process Management™ (RPM) suite. Leveraging leading Progress business event

processing (BEP) and business rules management (BRM) capabilities, enterprises can further automate their processes through smarter decision management. Together, Progress RPM™ takes visibility and control beyond BPM to deliver an intelligent business operation (IBO) solution that allows organizations to sense and respond to changing conditions as they occur. The enhanced capabilities of Progress RPM mean that businesses can now analyze ***what is about to happen*** to proactively capitalize on opportunities, driving enhanced profitability and reducing risk.

EXPERIENCE

With a broad base of organizations having achieved success with Progress Savvion solutions, we can bring that experience to help you do the same. Here are a few examples of the process experience that we can help apply to your agency:

- > On-boarding
- > Employee Move Process
- > Skills Matching
- > Performance review
- > Healthcare Logistics
- > Product Lifecycle Management
- > System Enhancement Management
- > Customer Help Desk
- > Satellite Tasking Management
- > Mobile Phone Service Management
- > Broadband Service Provisioning
- > Net Traffic Management and optimization
- > Supply Chain Management
- > Materials Expense Management
- > Regulatory Document Management
- > Property Tracking/Accounting
- > Internal Audit Process
- > Asset and Knowledge Management
- > Procurement
- > Supplier Relations Management
- > Shipping Logistics
- > Station Repair
- > Facilities and Service Management
- > Service Agreement Management
- > Repair Planning
- > Inventory Management
- > Service Fulfillment

PROGRESS SOFTWARE

Progress Software Corporation (NASDAQ: PRGS) is a global software company that enables enterprises to be operationally responsive to changing conditions and customer interactions as they occur. Our goal is to enable our customers to capitalize on new opportunities, drive greater efficiencies, and reduce risk. Progress offers a comprehensive portfolio of best-in-class infrastructure software spanning event-driven visibility and real-time response, open integration, data access and integration, and application development and management—all supporting on-premises and SaaS/cloud deployments. Progress maximizes the benefits of operational responsiveness while minimizing IT complexity and total cost of ownership.

WORLDWIDE HEADQUARTERS

Progress Software Corporation, 14 Oak Park, Bedford, MA 01730 USA
Tel: +1 781 280-4000 Fax: +1 781 280-4095 On the Web at: www.progress.com

Find us on  facebook.com/progresssw  twitter.com/progresssw  youtube.com/progresssw

For regional international office locations and contact information, please refer to the Web page below:
www.progress.com/worldwide

Progress, Responsive Process Management, RPM, Savvion and Business Making Progress are trademarks or registered trademarks of Progress Software Corporation or one of its affiliates or subsidiaries in the U.S. and other countries. Any other marks contained herein may be trademarks of their respective owners. Specifications subject to change without notice.

© 2009, 2010-2012 Progress Software Corporation and/or its subsidiaries or affiliates. All rights reserved.

Rev. 02/12 | 120209-0086

